

Frequently Asked Questions

I just completed a project and am exploring a second one. Can the one I completed count as my first project?

- Projects that received a Hawaii Energy rebate after April 1, 2020, may count as one of the projects. Contact us to discuss further.

At what point in my project should I notify Hawaii Energy of a potential for receiving a rebate, especially under the “Do More, Get More” promotion?

- Immediately! As soon as you begin evaluating potential energy efficiency projects, contact your Hawaii Energy advisor.

If customer decides to do 3 projects, are 2 of the project eligible for stacked rebates?

- Yes

Can customer assign incentives to contractors?

- Yes. The process is the same when paying a rebate out to a 3rd party

What is the time line for project approvals?

- Please reach out as soon as possible. Please remember that application submission deadline is December 31, 2020 at 5pm HT.
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Who is the primary contact for questions if they arise later?

- For Honolulu county please contact Hoang Tran hoang.tran@leidos.com
- For Maui county please contact Walter Enomoto walter.s.enomoto@leidos.com
- For Hawaii county please contact Graceson Ghen Graceson.ghen@leidos.com

*please note that you may also contact any advisor which will assist you with your projects and questions.

Obviously HVAC project like a chiller replacement takes a while to design and implement, can the facility apply for these rebates during the design process?

- Yes. We understand that certain measures take longer to implement. Please communicate with your advisors once you have determined the scope of work.

The multiple projects have to be on a single property or utility meter? Or can it be applied to a portfolio of multiple properties from the single customer?

- No, multiple projects doesn't need to be on a single property or meter. As long as it's under a portfolio we would honor the increase.

Would buildings under 50,000 sq.ft. be eligible for this promotion?

Eligible Customers

- Healthcare facilities*, including, but not limited to, hospitals, clinics and care homes.
- Hospitality*
- Multifamily/AOAO facilities*
- All other commercial buildings greater than 50,000 sq. ft.
- EVCS measure not eligible for this promotion.
- Energy Saving Performance Contracts (ESPC) or similar project contracts already underway are not eligible for this promotion.

***No restriction on square footage.**