



APPLIANCE TRADE-UP PROGRAM FOR WAI'ANAE RESIDENTS 2023

Frequently Asked Questions (FAQs)

Who is Hawai'i Energy?

Hawai'i Energy's mission is to empower island families and businesses to make smart energy choices to reduce energy consumption, save money, and pursue a 100% clean energy future. We strive to achieve our mission by educating island families and businesses about the lasting benefits of clean energy and reward those residents who make practical energy-saving decisions. We look forward to working together with Makaha Learning Center, to provide Wai'anae residents ways to save money, grow the economy, and reduce the demand for electricity imports. For more information, visit

www.HawaiiEnergy.com.

Who is Makaha Learning Center?

The mission of Makaha Learning Center is to create opportunities for Native Hawaiians and the people of the Wai'anae Coast through leadership, trades-training, and outreach programs. For more information about Makaha Learning Center, visit makahalearning.org.

What is the Appliance Trade-Up Program?

The appliance trade-up program is a community-based program powered by Hawai'i Energy in partnership with Makaha Learning Center, to provide residents of Wai'anae the opportunity to become more energy-efficient via an ENERGY STAR® certified appliance trade-in.

How does the Appliance Trade-Up Program work?

To qualify, you must have a 14 cubic foot or larger refrigerator and/or freezer to exchange in order to purchase (co-pay) at a heavily discounted price an ENERGY STAR replacement model. It is designed to provide residents of Wai'anae new energy-efficient ENERGY STAR appliances at substantially discounted rates. Hawai'i Energy, with key partners, orders refrigerators in bulk and coordinates all ground transportation logistics. They also coordinate the removal of refrigerators and freezers to be properly recycled at no cost to you.

Why do we need to exchange old (in-use) refrigerators and freezers?

The program is a "one for one" exchange, so if you have a working refrigerator and/or freezer to trade in, you can participate in the program – we'll even take your old chest freezers as part of the exchange. The goal is to remove as many of these old, energy-wasting appliances, so the community can reduce monthly energy costs and put money back into the residents' pockets.

What are ENERGY STAR appliances?

ENERGY STAR appliances are independently certified to save money and energy! ENERGY STAR certified refrigerators use significantly less energy than non-ENERGY STAR models and therefore lower household utility costs. Replacing a ten-year-old refrigerator with an ENERGY STAR model could save you over \$200 every year. Look for the ENERGY STAR label any time you are in the market for appliances. For more information regarding ENERGY STAR appliances visit: <https://www.energystar.gov/products/appliances/refrigerators>.



Why is saving energy important?

Hawai'i has the nation's highest electricity rates and our costs are generally around three times more than the national average. An old refrigerator uses about twice as much energy as a new ENERGY STAR® certified refrigerator. Energy conservation and efficiency is the easiest and most affordable way to save money on your electric bill. To learn more about ways to save, visit www.HawaiiEnergy.com.

What type of appliance is available?

General Electric ENERGY STAR 21.9 cubic foot refrigerator (with top freezer) - 67 in. (height), 35 in. (depth), 33 in. (width), 17.5 cubic foot refrigerator (with top freezer) - 68 in. (height), 33 in. (depth), 28 in. (width), and ENERGY STAR 17.3 cubic foot freezer - 65 in. (height), 32 in. (depth), 33 in. (width).

How long will it take to receive the new refrigerators/freezers?

Please allow between 6-14 weeks for arrival from the date that applications close. The program administrator along with the community partner will coordinate delivery once an exact date of arrival is determined.

Where will the refrigerators be exchanged?

The old and new units will be exchanged in home unless arranged otherwise. Please contact the organization for more details.

Who do we contact if we have any questions? For assistance, contact Makaha Learning Center at 808-913-2399.